



RESEARCH PRESENTATION

APRIL 19-21 2017









Today's Presentation

Finish

Introduction

9,40am

Rich

The Establishment Survey

10,00am

Engaged

KANTAR TNS. MediaView Study

10,20am

Action

• GfK nielsen Synergy Study

10,35am

Depth

BrandMapp BrandMapp Study

10,45am

Print – Multiple OTS. Buy 1 Get 1 Free

11,00am



You have to begin to lose your memory, if only in bits & pieces, to realise that memory is what makes our lives.

Life without memory is no life at all... Our memory is our coherence, our reason, our feeling, even our action.

Without it, we are nothing

PRC Strategy

READING IS HUMAN'S MEMORY

So just as memory is central to an individual

The written word and reading forms the collective memory of our species.

Without the ability to write down and share our experiences, knowledge & collective learnings in a form that can be consumed by any literate person at any other time or place in any language, we would still be gathering nuts.

Our ability to **share, read, remember and learn** is what separates us from all other creatures. Knowledge transfer and civilisation would not be possible without reading.

Reading gives humanity a memory.



SYNERGY WITH TV

The "Killer App" in our electronic democracy is unquestionably Television, which is moving relentlessly towards 60% of AdSpend.

Research from all around the world, over the past 5 decades, has proved conclusively that reading is the best medium to complement and synergise messages and brand recall in conjunction with TV.



Reading is the best way to remember anything To Pin down TV's fleeting Image.

INSIGHTS FROM THE ESTABLISHMENT SURVEY





THE SEM CONCEPTUAL STARTING POINT



A measure that depicts how you live, not necessarily what you have

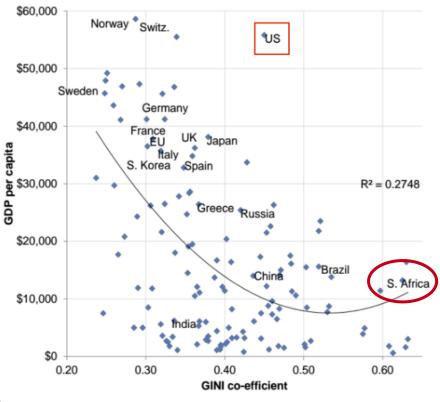








NEEDS TO REFLECT SA SOCIETY



Perfectly equal society

0

1

Perfectly unequal society









THE 14 SEM VARIABLES...

Final variables:



Post Office nearby



Police station nearby



Built-in kitchen sink



Home security service



Motor car



Deep freezer which is free standing



Microwave oven



Floor polisher or vacuum cleaner



Washing machine



Floor material



Water source



Type of toilet



Roof material



Number of sleeping rooms



Focus on structural items



Low reliance on durables



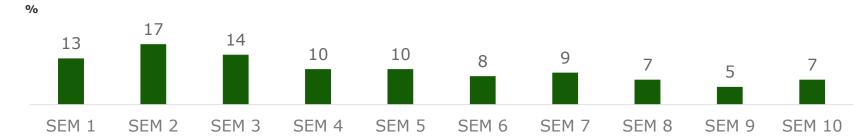
No reliance on technology items

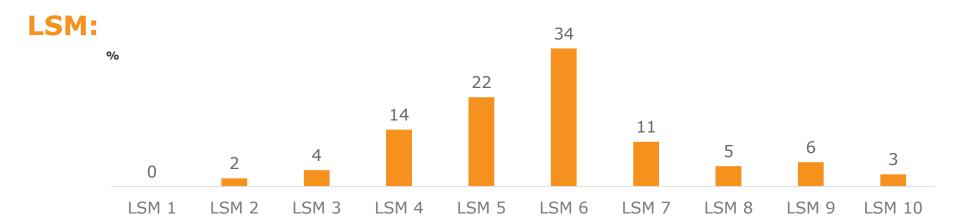


Short and easy to use

SEM VS LSM

SEM:





Source ES 6 months Jul-Dec 2016

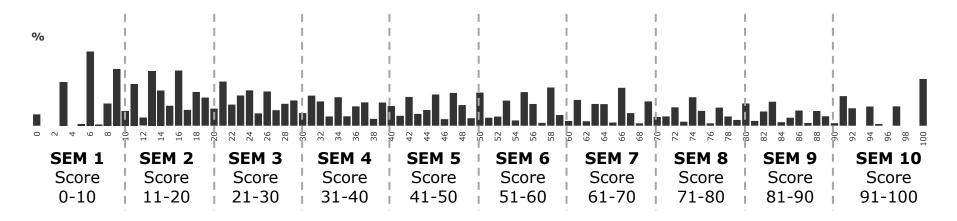








THE SEM CONTINUUM



Low socio-economic living

High socio-economic living

Currently divided into ten groups, but users have the flexibility to define the scores in any percentages they wish





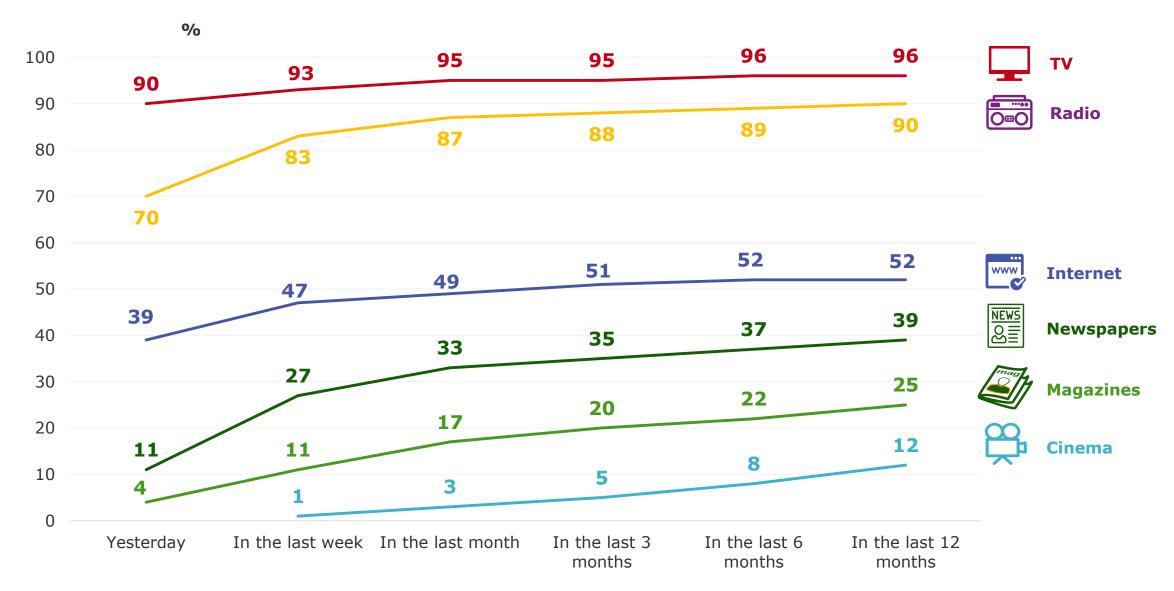


DEMOGRAPHIC LANDSCAPE BY SEM...

SEM Metro Urban Rural

Note: Individual weights

MEDIA LANDSCAPE... REACH

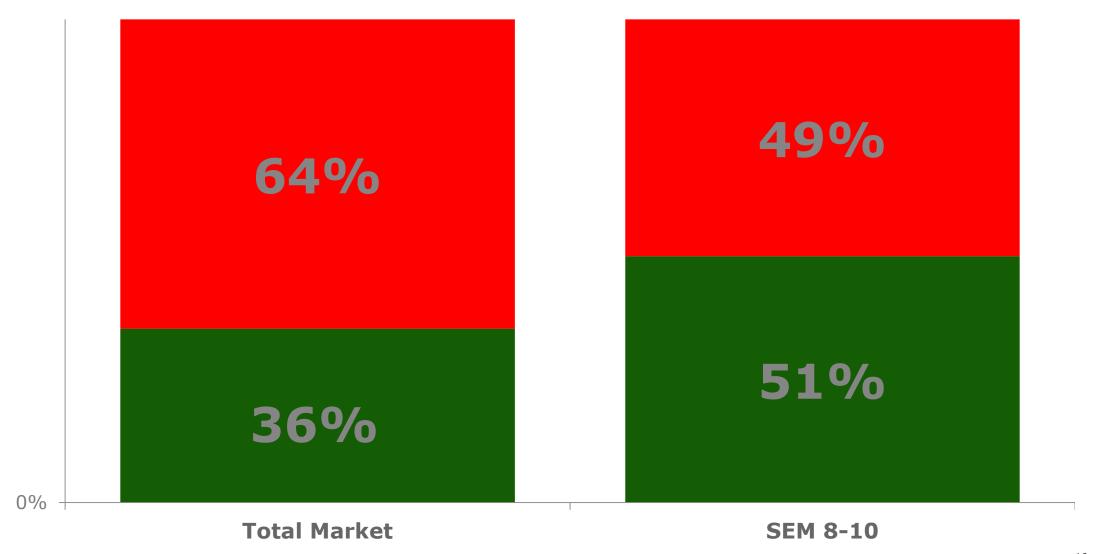




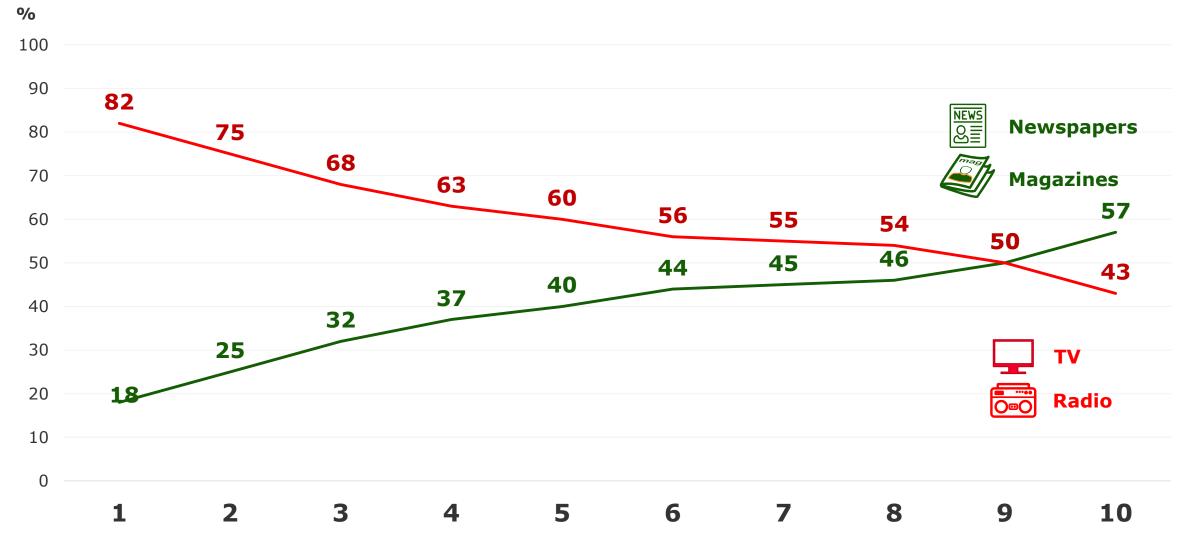
Don't Count the People you Reach Reach the People that Count



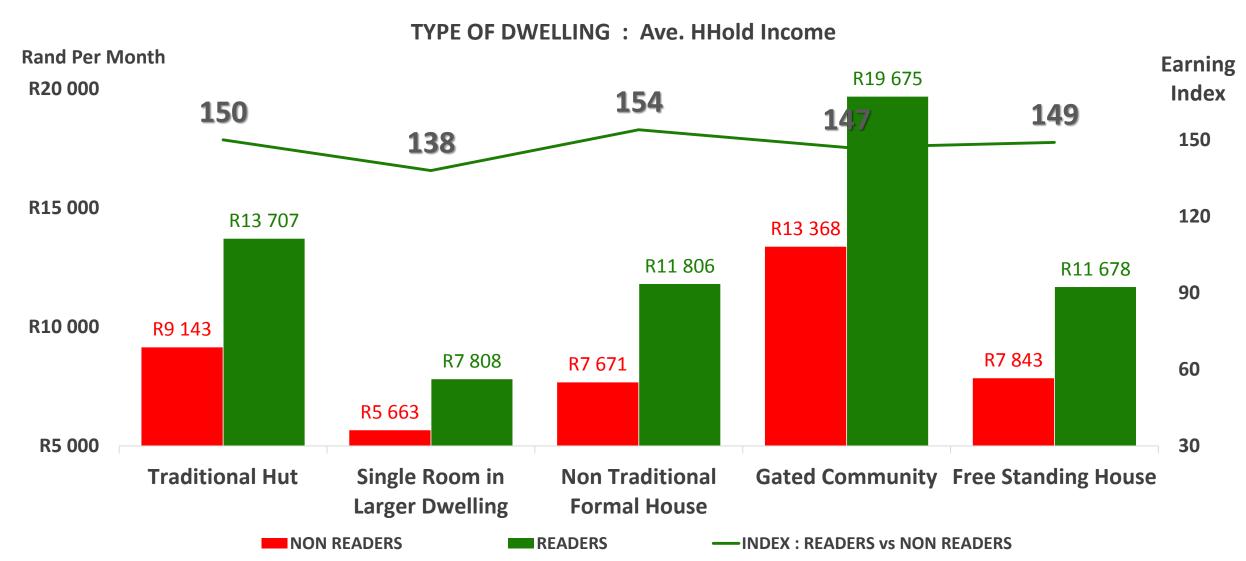
Only 1/3 of South Africans Read but the majority of SEM 8-10 do



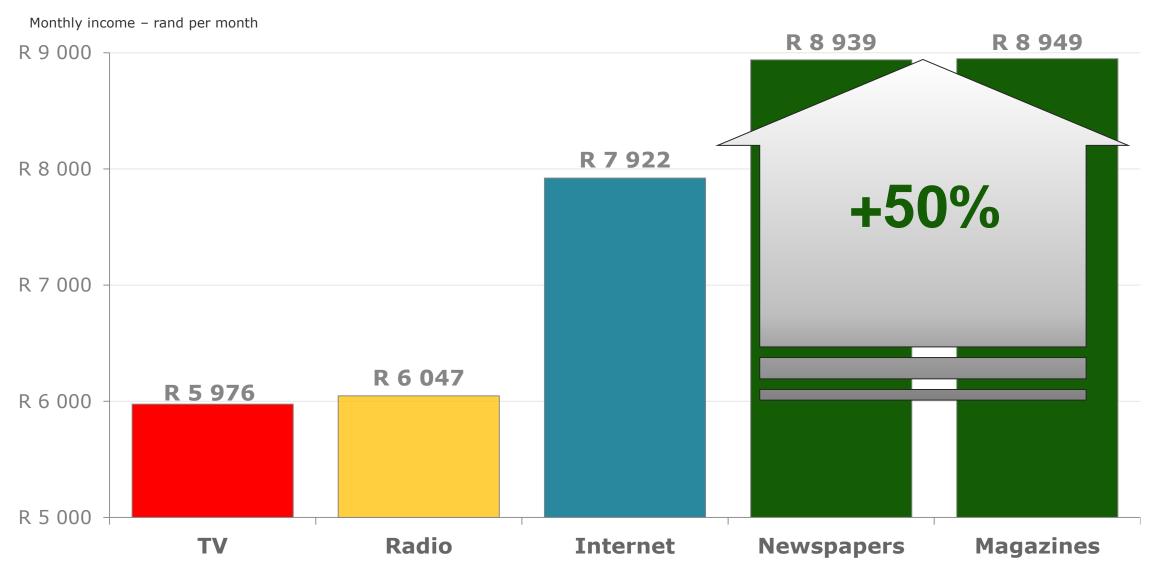
Reach by SEM Readers vs. Non-Readers



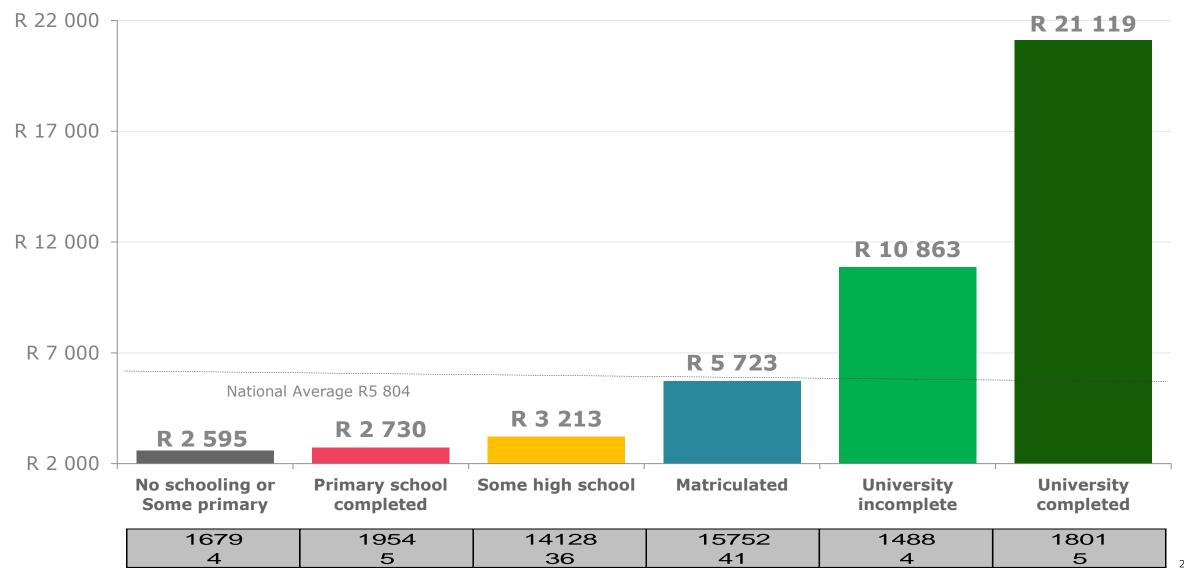
Readers earn more than non-readers across the entire spectrum of society



Readers Earn 50% More than Viewers or Listeners



The More you Read The More you Earn



The More you Listen to Radio The Less you Earn SEM 8-10



Time Spent

Reading/Online beats broadcast across the board

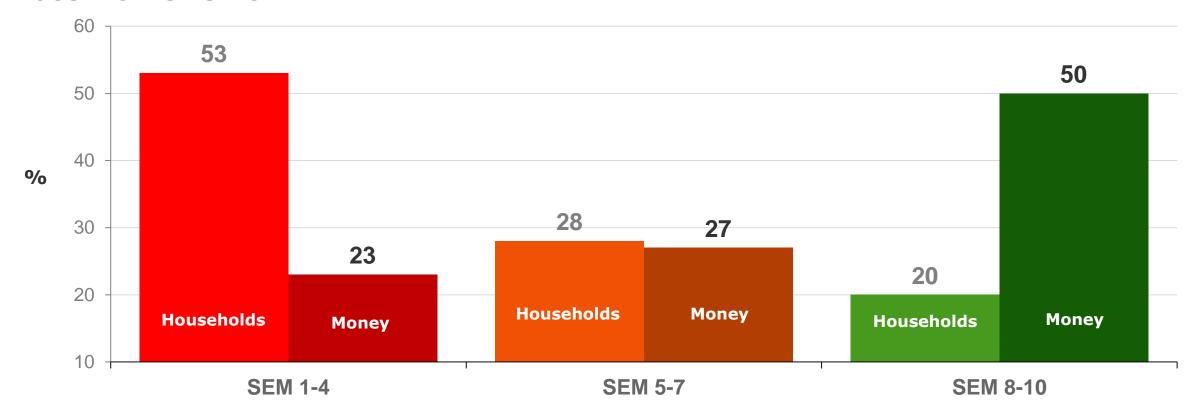
Mon-Fri Minutes	Total	SEM 1 to 4	SEM 5 -7	SEM 8 - 10	
Magazines	72	67	70	76	
Newspapers	63	62	62	68	
Reading	135	128	132	144	
Internet	104	91	112	114	
TV	202	206	204	185	
Radio	162	171	157	144	
TV VS READING	67	78	72	41	
RADIO VS READING	27	43	25	0	

Advertise to Households who can afford your Brand

NO. HH: AVG INCOME

SEM 1-4 8.4m R4,328 SEM 5-7 4.5m R9,561 SEM 8-10 3.1m R25,252

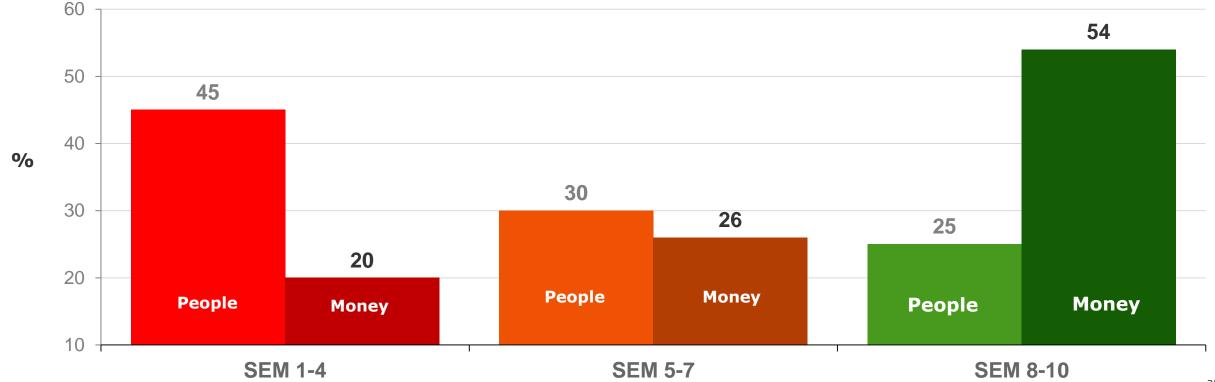
HOUSEHOLDS VS MONEY



Advertise to people who can afford your Brand 18,7m Full or Part time workers

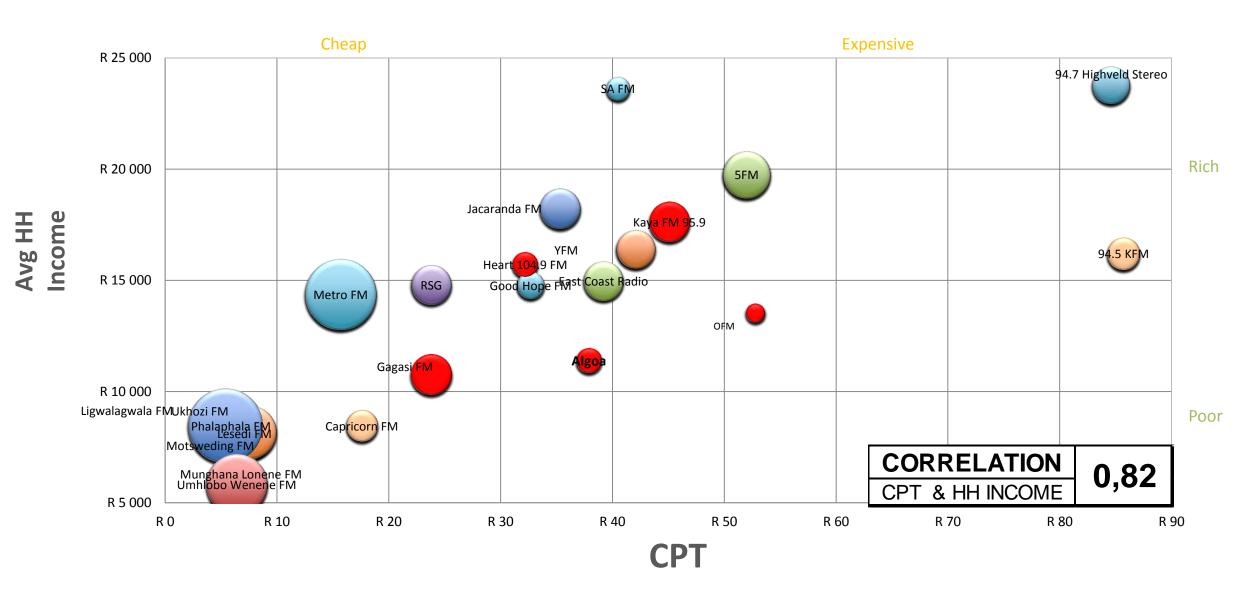
NO. People AVG PERS INCOME SEM 1-4 8.4m R3,646 SEM 5-7 5.6m R7,273 SEM 8-10 4.7m R17,474

PEOPLE VS MONEY



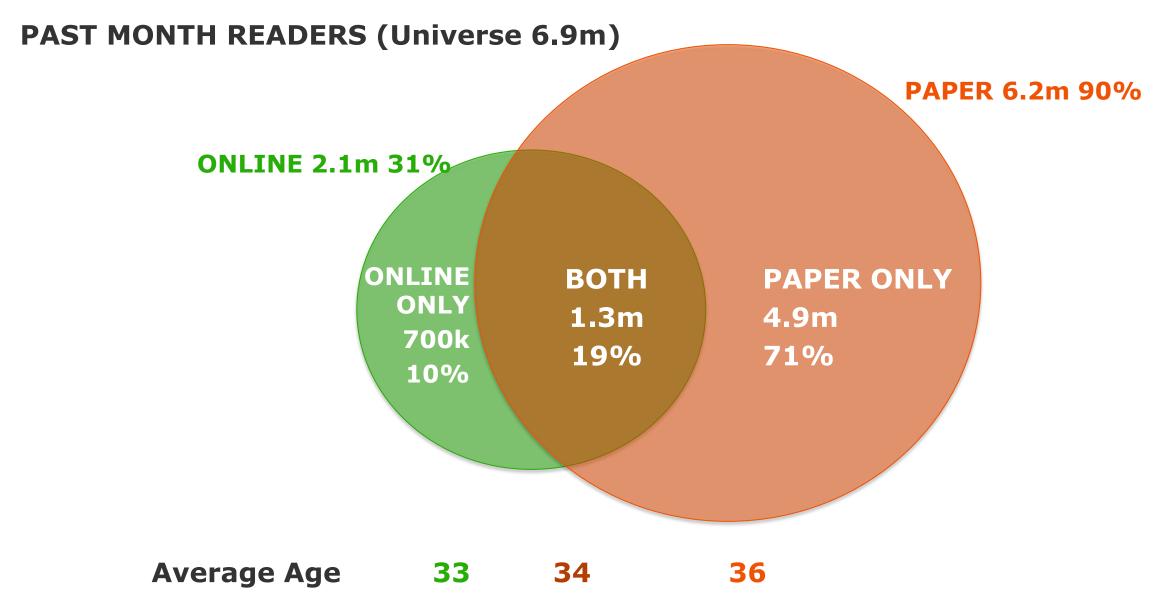
Radio CPT Vs. HH Income

THE MORE LISTENERS CAN BUY THE MORE YOU PAY TO REACH THEM



Magazine Platform Overlap...





KANTAR TNS.

Project Media View: evaluation of media engagement

Research to determine the attitudes and perceptions consumers have of reading relative to other media

April 2017





Survey input

Questions included in this survey were largely driven by a variety of other studies done overseas

The chief informant of the questions was work done by BMRB in the UK in 2008 – which sought to develop a cross-media engagement framework.

6 clear strands of engagement form the architecture of this framework:

- 1. Relevance
- 2. Trust in the specific media vehicle
- 3. Mindset and attention given to the medium
- 4. The medium fulfils a need state
- 5. The **advertising** is perceived by consumers to be an **integral** part of the media experience
- 6. The medium **prompts action**





What aspects of 'engagement' did we cover?

The survey included both attitudinal as well as behavioural variables – complemented by full demographics

Behaviour

Topic	Dimensions
Media consumption	Frequency of consuming media
Media attention	Time spent on media
Quality of attention	Other activities usually doing
Information source	Media used for different types of information

Attitudinal perceptions

Topic	Dimensions
Satisfaction	Overall rating
Depth of information	Deeper understanding rating
Media positioning	Media associations
Media positioning	Advertising associations



Study methodology and approach



Robust quantitative study n=2000

Urban: 7 major metro areas – Johannesburg, Pretoria, Cape Town, Durban, East London, Port Elizabeth & Bloemfontein

Random suburb sampling (geodemographic sampling) Adults, 15+ years

Sample broadly matched to Establishment Survey metro sample based on IHS data. Face-to-face

<u>Computer</u>
<u>Aided Personal</u>
<u>Interviews on</u>
tablets
(enables
greater
interaction and
engagement)

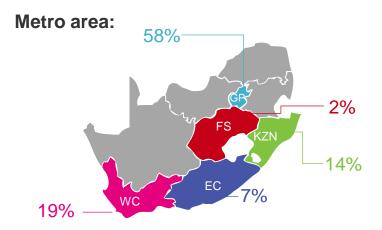
20 minutes interview duration

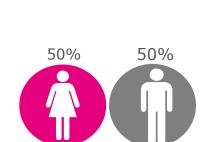
Interviews conducted:

13 - 27 February 2017

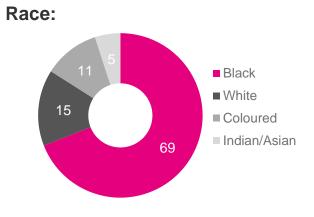


Sample profile: personal demographics (broadly matched to ES)





Gender:

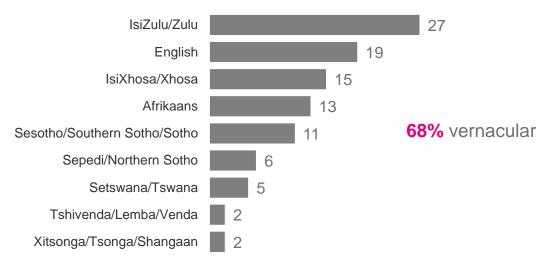


Age:



Average age (mean) = **35 years**

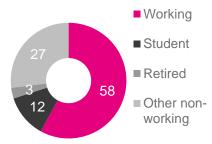
Language:





Sample profile: socio-economic demographics (cont'd...)

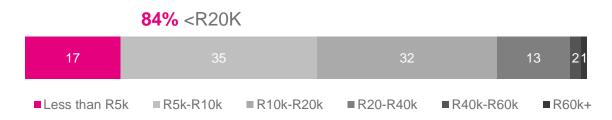
Work status:



Occupation (Mentions of 5%+):

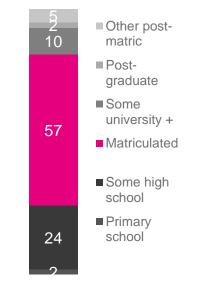


Monthly household Income:



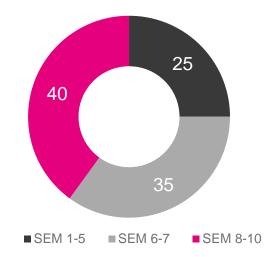
Average (mean) = R13.3K

Education:



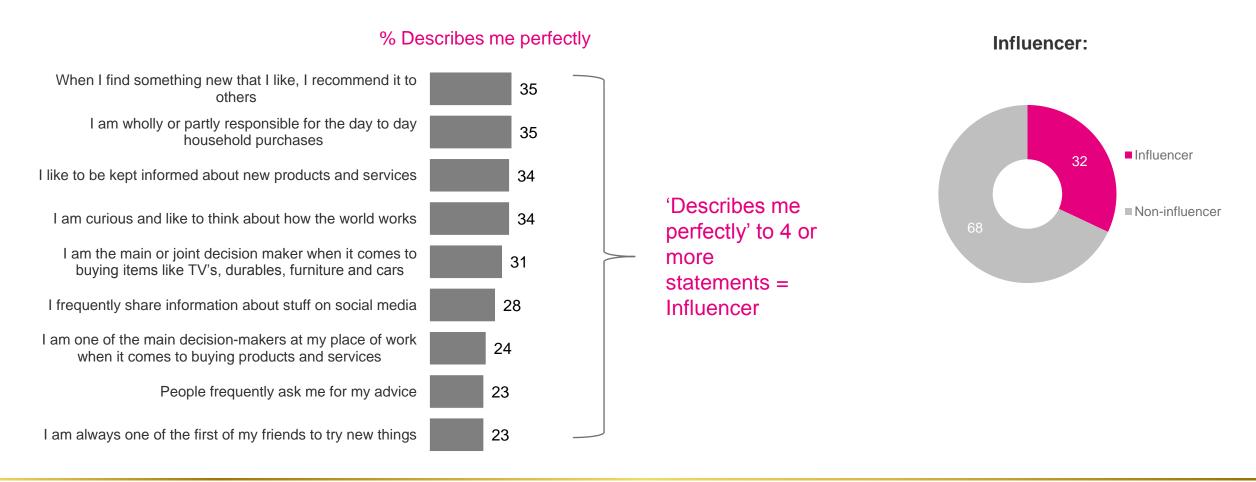


SEM:



Sample profile: a new segment to consider - Influencers

Respondents rated themselves on nine statements that relate to influence. 'Influencers' were defined as those respondents answering 'perfectly describes me' to 4 or more of the statements



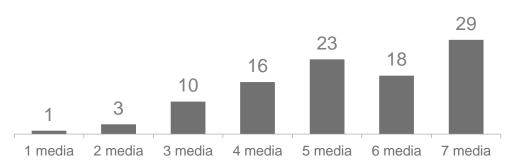


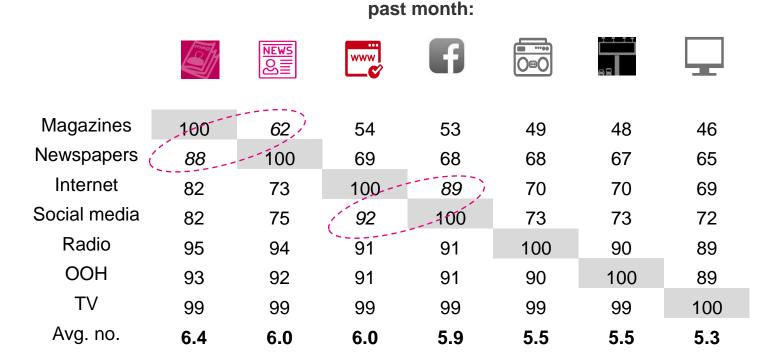
What is cross-usage of past month media consumption?

Metro consumers are consuming over 5 media types on average, with 3 in 10 claiming to consume all the listed media on a monthly basis; magazine readers claim the highest repertoire overall; high interaction between newspapers & magazines and internet & social media

Repertoire analysis:

Average: 5.3 media/7





Cross-consumption

High cross-usage between print media and internet/social media



Quality of attention: Focused time spent consuming media

Despite spending less time on print media, consumers are less distracted when reading newspapers or magazines; over one-half of newspaper readers, and a similarly high number of magazine readers say they are focused when reading and aren't doing any other activity simultaneously; reading online is the next 'least distracted' medium

	NEWS S	mag	www	f			
Not doing something else	56	50	37	28	24	18	18
Eating or drinking	27	27	24	32	62	41	6
Watching TV	12	14	19	35	-	6	3
Listening to the radio	11	13	11	19	4	-	4
Socialising	7	9	16	25	20	22	7
Travelling or driving	4	5	5	12	1	25	65
Activities in the home such as cooking, housework, child care, etc.	3	4	3	6	12	27	-
Accessing social media	3	4	8	-	12	8	2
Using your mobile phone or tablet	2	3	10	16	12	11	3
Working or studying	2	2	10	6	2	14	1
Avg. no. activities	8.0	0.9	1.2	1.7	1.4	1.8	1.1



What media are used to access information?

Universally, consumers are accessing media for the news and weather

	News	Weather	Sports	Sales/deals	Lifestyle	Best price on electronics, cellphones, furniture, etc	expensive items want to	prices on
Do activity:	98%	98%	91%	90%	87%	84%	81%	81%



What media are used to access information?

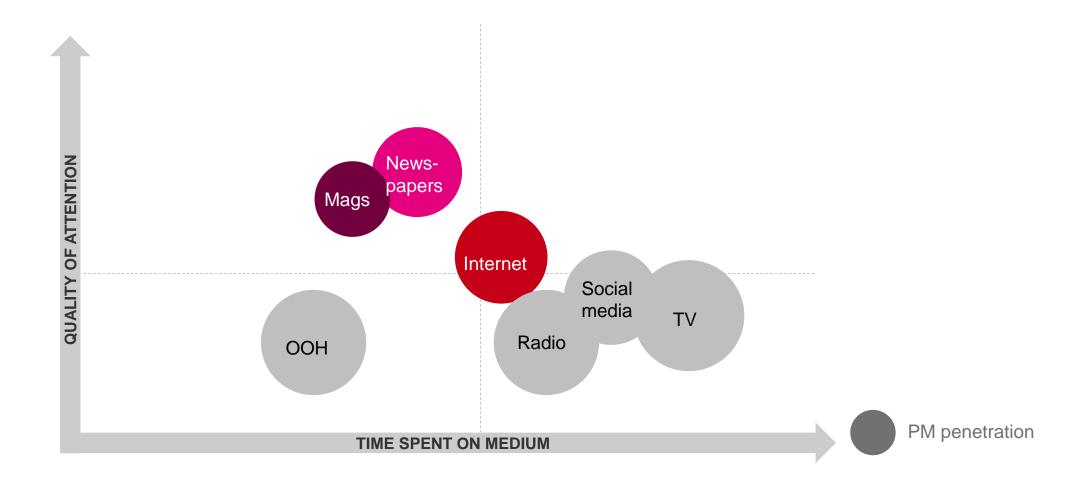
Other than for news, weather and sports, newspapers rank second behind TV for accessing information about a wide variety of matters. Magazines perform well for lifestyle topics.

	News	News Weather			Sports		Sales/deals		Lifestyle		Best price on electronics, cellphones, furniture, etc	More info on expensive items want to buy	Compare prices on everyday items	
Do activity:	98%		98%		91%		90%		87%		84%	81%	81%	
	TV	7%	TV	89%	TV	79%	TV	64%	TV	60%	TV 54%	TV 50%	TV	52%
	Radio	9%	Radio	33%	Radio	36%	Newspapers	48%	Newspapers	31%	Newspapers 39%	Newspapers 33%	Newspapers	47%
	Newspapers 44	4%	Internet	22%	Newspapers	35%	Radio	32%	Magazines	30%	Internet 28%	Internet 30%	Radio	22%
	Internet	0%			Internet	20%	Internet	22%	Internet	28%	Radio	Radio		
									Radio	26%	Magazines			
									Social media	21%				



What does this mean for the reading narrative?

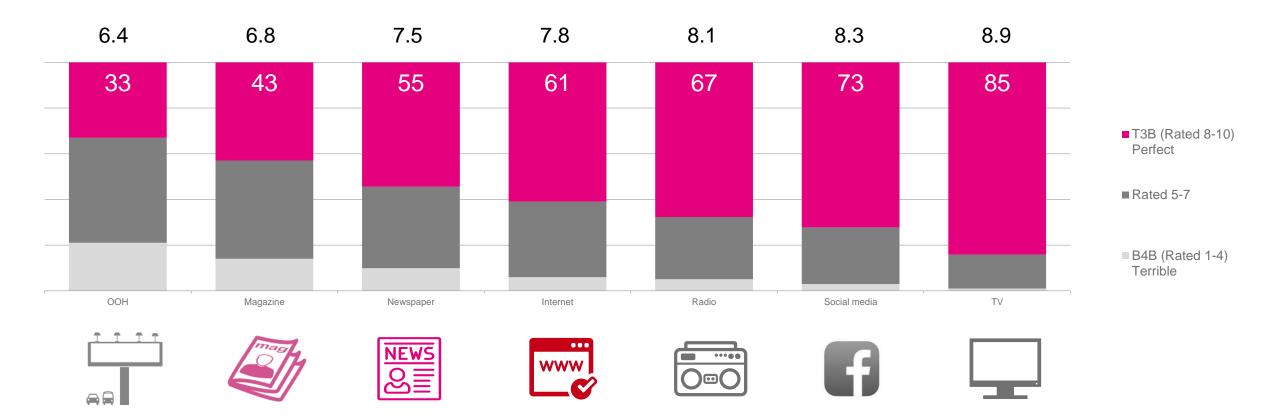
Print media and, to a lesser extent the internet, uniquely occupy the 'high quality' focused time quadrant





Satisfaction: Overall rating of media used

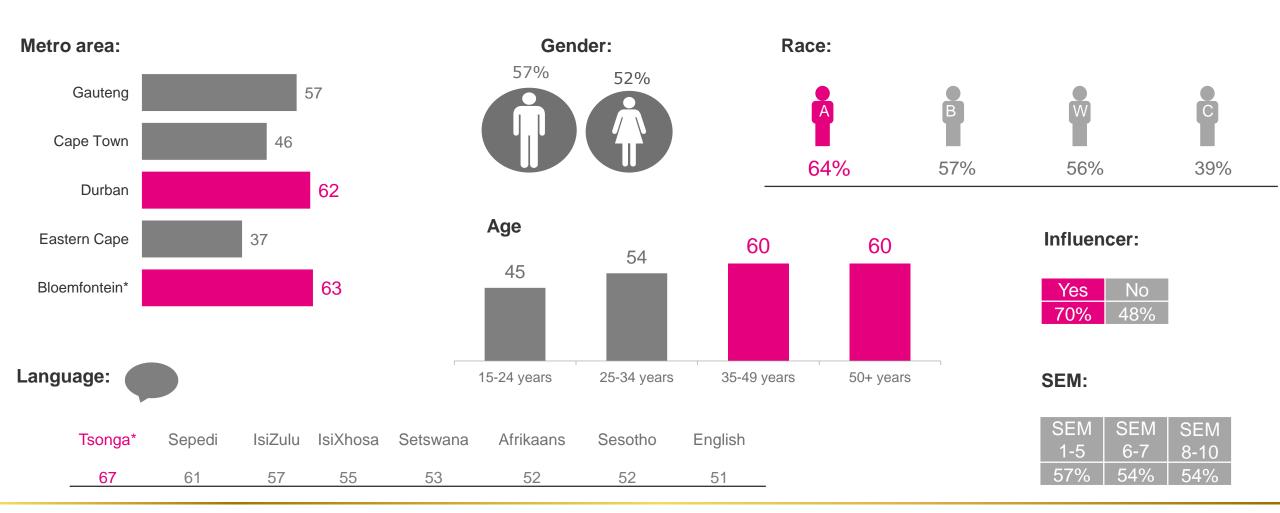
TV outperforms all other media by a long way in terms of meeting overall needs of a medium. Newspapers achieve an overall score slightly behind that of the internet





Which consumers are most satisfied with newspapers? (Average = 55% T3B rating)

Durban residents, Asians, older consumers and Influencers are most satisfied currently with newspapers





Imagery perceptions

We look at the image associations in 3 different ways ...

Drivers of the ideal (media type) (advertising medium)

Relative performance

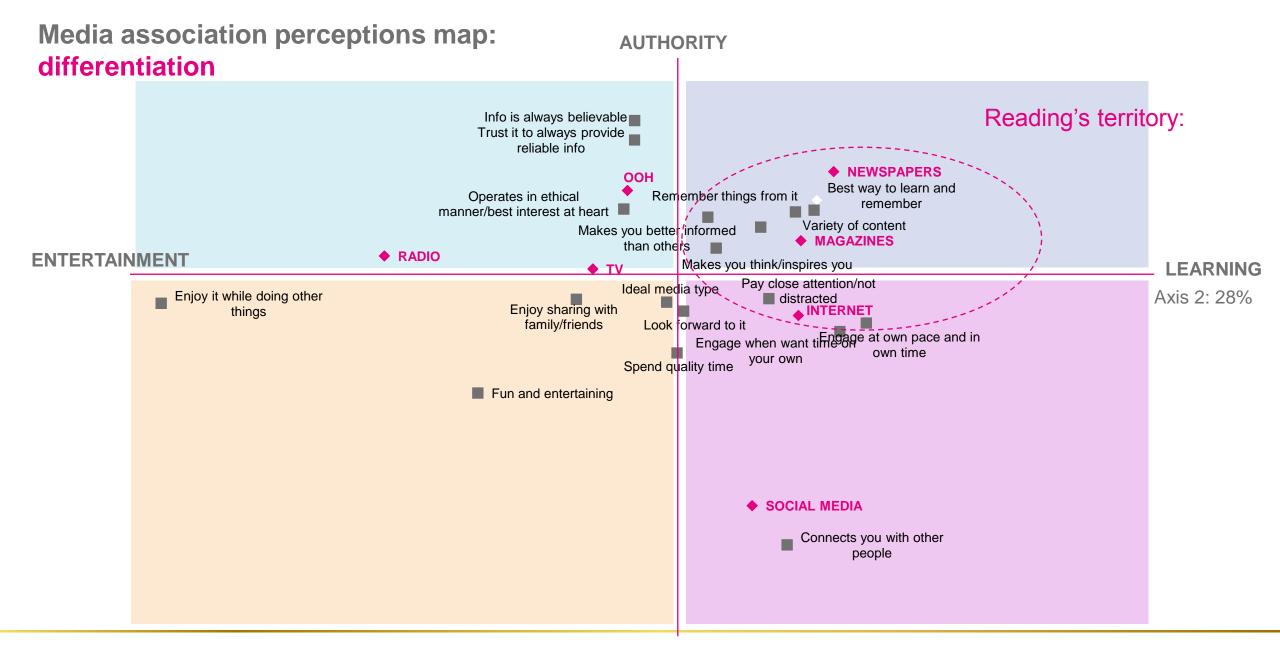
Differentiation

Drivers of the ideal media type

The 'ideal' media type must be believable, be one that is easy to remember from and that one looks forward to engaging with, and must be fun and entertaining

High	Ideal media type Info is always believable Remember things from it Look forward to it Fun and entertaining
Moderate	Spend quality time Best way to learn and remember Makes you think/inspires you Makes you better informed than others Engage when want time on your own Operates in ethical manner/best interest at heart Pay close attention/not distracted Engage at own pace and in own time
Lower	Variety of content Trust it to always provide reliable info Enjoy sharing with family/friends Connects you with other people Enjoy it while doing other things

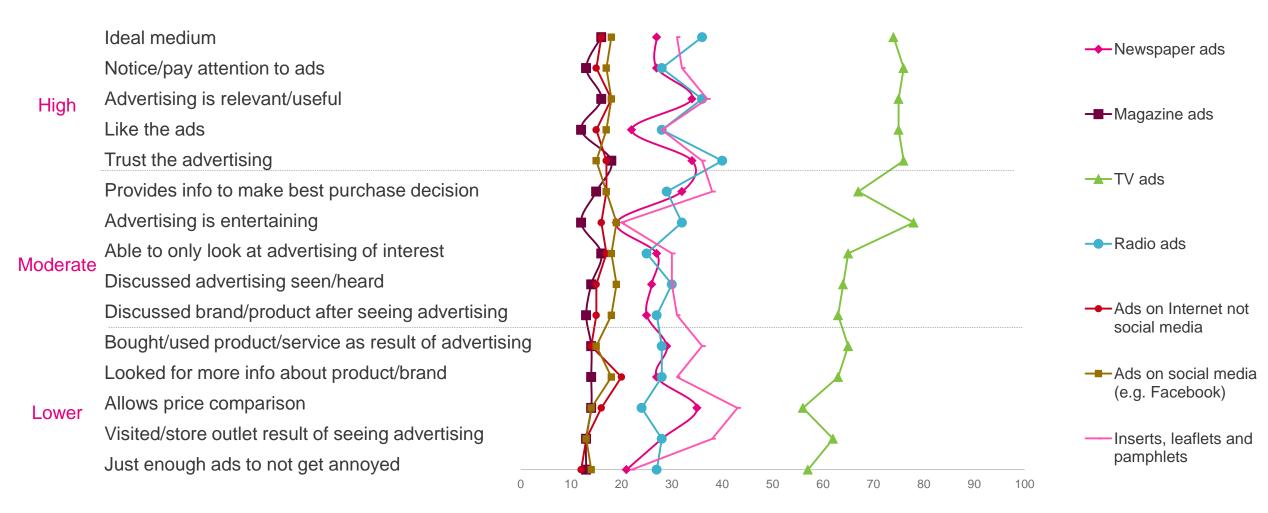






Advertising attributes association: performance

Newspaper ads and leaflets/inserts are perceived similarly by consumers – relevance and trust are big strengths





What is advertising in each media type known for?

Each media type is known for slightly different aspects



Allows price comparison

Trust the advertising

Advertising is relevant/useful

Provides info to make best purchase decision



Trust the advertising

Able to only look at advertising of interest

Advertising is relevant/useful

Ideal medium



Allows price comparison

Provides info to make best purchase decision

Visited/store outlet result of seeing advertising

Advertising is relevant/useful



Looked for more info about product/brand

Advertising is relevant/useful

Able to only look at advertising of interest

Provides info to make best purchase decision

Trust the advertising



Advertising is entertaining

Trust the advertising

Notice/pay attention to ads

Advertising is relevant/useful

Like the ads



Trust the advertising

Ideal medium

Advertising is relevant/useful

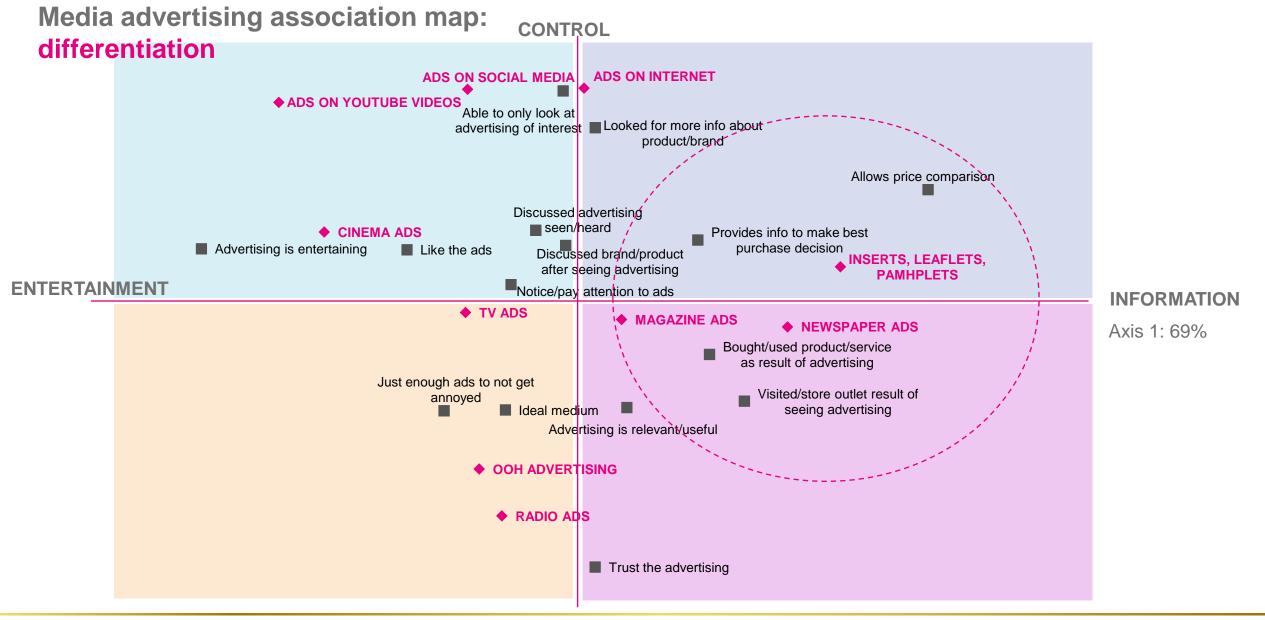
Advertising is entertaining



Discussed advertising seen/heard

Advertising is entertaining

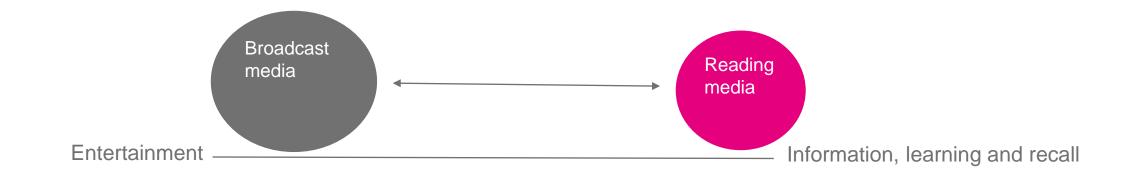




Axis 2: 12%

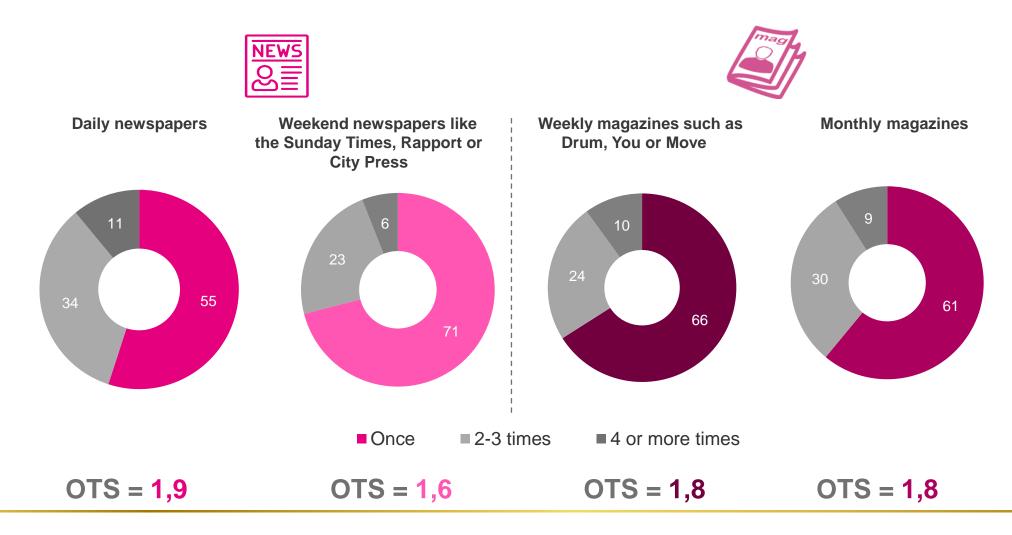
What does this mean for the reading narrative?

Reading media channels uniquely sit in the 'learning and information' territory



Reading Occasions

Print is the only medium where you pay for one OTS, but get at least 60% more!



Reading Occasions

There are pronounced skews in number of reads of the same issue towards older, more upmarket, more influential readers

		Age					SEM	Influencer		
	Total	15-24 years	25-34 years	35-49 years	50+ years	SEM 1-5	SEM 6-7	SEM 8-10	Influencer	Non- influencer
Daily newspapers	1,9	1,6	1,9	2,0	2,3	1,9	1,8	2,0	2,2	1,8
Weekend newspapers	1,6	1,4	1,4	1,6	1,8	1,4	1,4	1,7	1,7	1,5
Monthly mags	1,8	1,8	1,8	1,8	1,9	1,7	1,8	1,9	2,1	1,7
Weekly mags	1,8	1,6	1,8	1,7	1,9	1,5	1,7	1,9	2,0	1,6



The reading narrative

This initial in-depth look into urban South African consumers' perceptions of media engagement confirms many hypotheses about the role of reading

- Reading newspapers, magazines and the internet benefits from more focused attention and less distraction
 - This 'deep reading' translates into a better transfer of information to long-term **memory** and clearer **comprehension**
 - The multi-sensory experience of holding print media might help enrich memory and recall
 - Maintaining consistent structures within the print content helps consumers navigate and to form further memory traces
- Print media and broadcast media sit at opposite ends on a rational/emotional spectrum, fulfilling different sets of needstates
 - Broadcast media is fun and entertaining, making for an emotional connection; reading print media is deliberate and controlled, yielding
 far more rational behaviour
 - Creating an integrated campaign that utilises both sets of needstate fulfilment has been proven to increase ROI
- Newspapers are the second media source behind TV for many topics of **information**, particularly for **pricing**; similarly, inserts and pamphlets are seen as the top media (behind TV's halo) for **price comparisons** and are differentiated by prompting a **call to action**
 - Clearly, consumers have come to rely on these information vehicles as critically important sources for purchase decisions
- Magazines' heartland is in its varied and inspirational content; consumers further enjoy being in control of reading the content and advertising on their own terms
- Reading online largely is **aligned with print media** on many behavioural and attitudinal aspects though perceptions of its advertising sit in a territory closer to social media



Final words: the power of an integrated campaign

Why Print Media?

7. Adding print increases the ROI

- An effective marketing campaign works best when print is used with other media as one element of an integrated solution
- Print media will not only add to the ROI, it will also enhance the ROI of TV or online in the mix
- BrandScience's analysis of 500⁺ European cases shows that, in case of FMCG, TV's ROI increased with 61 per cent when used in combination with print advertising and the total campaign ROI increased with 57 per cent with the combination of TV and print media

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iCon Centre | Eastern Way | Daventry | NN11 0QB | United Kingdom
0044 1327 262920 | inte@printpower.eu | www.printpower.eu | #Printpower.







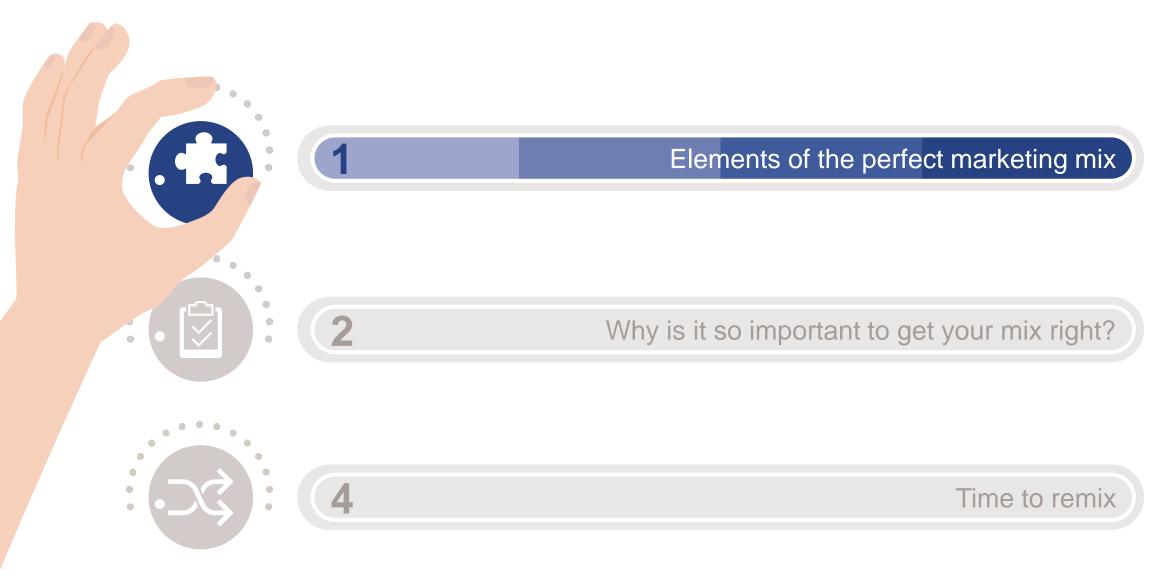


How we evaluate advertising effectiveness

GfK South Africa







Synergy Study





To measure the **relative effects** of different advertising strategies across media channels and with particular impact that print plays in ROI



Multiple Regression was used to measure the relationship between

- The 'volume' of advertising by media type (ad spend)
- The value of purchases of advertised brands by panel members who were users of that media type, and therefore assumed to have had the opportunity to see/hear that advertising
- No controlling variables such as demographic measures, loyalty to the brand, category usage, etc. were used in this analysis



The small discernible effect of advertising visible in panel data shows, for certain brands and categories, a positive effect linkable to changing volumes of advertising. Selected cases where the effect of print advertising is positive have been reported to illustrate the effect print advertising can have.

How did we get all this valuable data?



GfK Consumer Panel across 9 Provinces, LSM 4 – 10, Urban and Rural HH's, scanning all household purchases made on a day to day basis

3000 Households with either a cell phone or internet connection using demographic profiles from AMPS 2015B and Stats SA annual mid-year population estimates fully representing 13.1 million South African Households

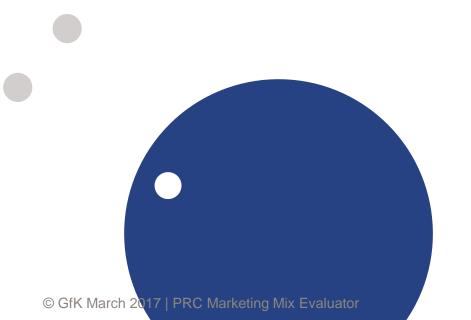
Technology is scanners placed in Panelist homes and Quality checked through stringent Global standards



Interviews conducted with Main Household Purchaser to determine media consumption patterns across TV, Radio, Digital and Print 2250 Household incidence across 6 months data used



- PRC supplied GfK with Adex advertising spend
- Recording spend total by month
- By main media type TV, Radio, Print
- For all advertised brands in the Food, Personal Care and Beverages Adex product groups

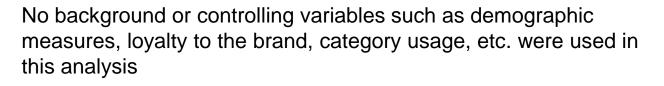


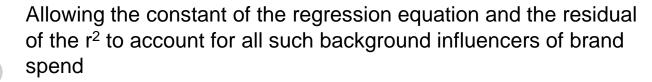
Multiple Regression formed the core analysis



Multiple Regression was used to measure the relationship between **volume** of advertising by media type as represented by advertising spend in Rands, and **value** of purchases of advertised brands by panel members who were users of that media type, and therefore assumed to have had the opportunity to see/hear that advertising







This analysis was only intended to measure the relative effects of different advertising strategies and especially the effect of including print advertising in the strategy



GfK selected **40** product categories and **154** brands for synergy analysis – specific criteria was implemented to conduct the study:





1

Purchase/ Print Relationship:

- Read YES /No
- Categories & Brands selected if print was used & achieved print ROI
- 36 product categories & 32 brands qualified for in-depth, deep-dive analysis
 - 6 Categories and Brands selected that showed a positive relationship between purchase and print advertising



Category/ product selection qualifying criteria:

- Product monthly penetration greater than 4% in panel data
- Total media ad spend greater than R100k
- Significant variance in the data





TV baseline:

For the purposes of this study TV forms the baseline of the assessment... TV advertising remains the most effective medium...

All Categories and brands show for every R1.00 spent what is the return on your Rand But what is important is... **Its all about SYNERGY to achieve optimum ROI!**



Selected to include in our Synergy Analysis that met criteria and highlighted positive print impact were 6 Categories





6 Categories and Brands were selected and included in the following case studies:

All Categories and brands show for every R1.00 spent what is the return on your Rand



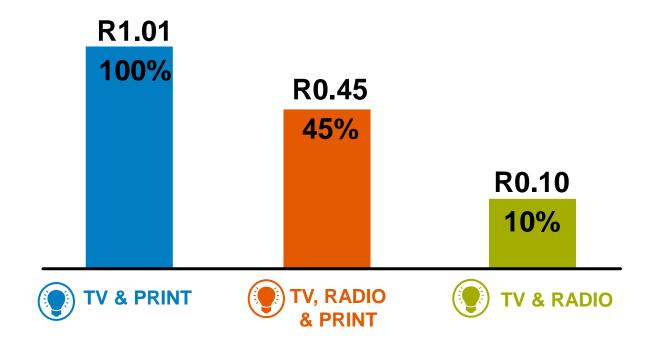
- ✓ CSDS Coca Cola
- ✓ Energy Drinks
- ✓ Tea Five Roses, Freshpak



Dry Groceries

- ✓ Soup Knorr Soup
- ✓ Sauces Tabasco
- ✓ Sugar Huletts

For every R1.00 we get...



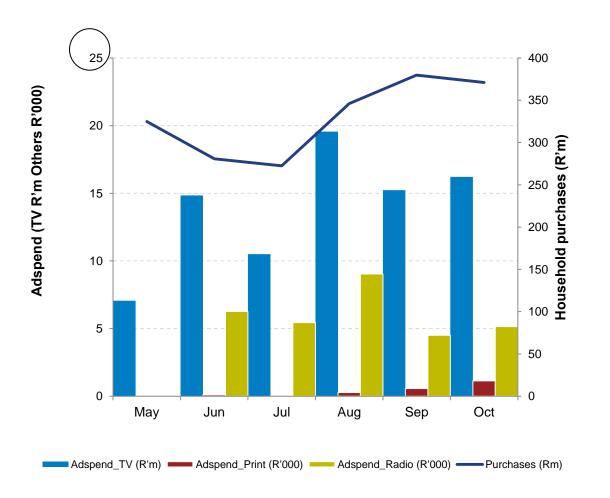
Synergy Analysis: Coca Cola

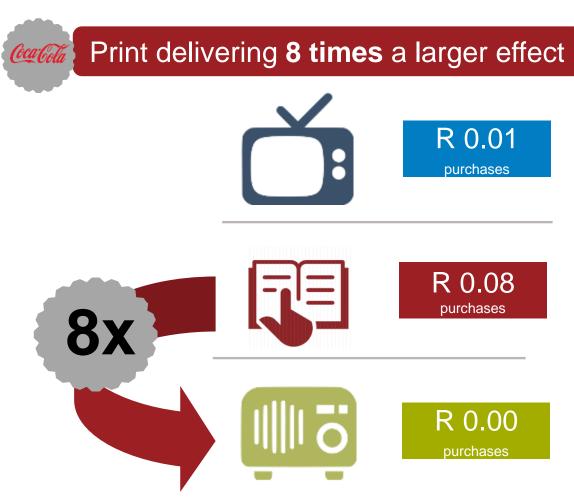




Adding print to Coca Colas large TV and radio spend has a measurable and visible

effect...

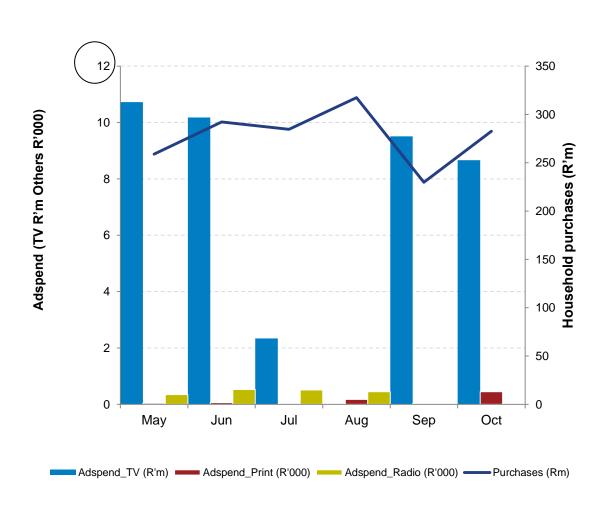


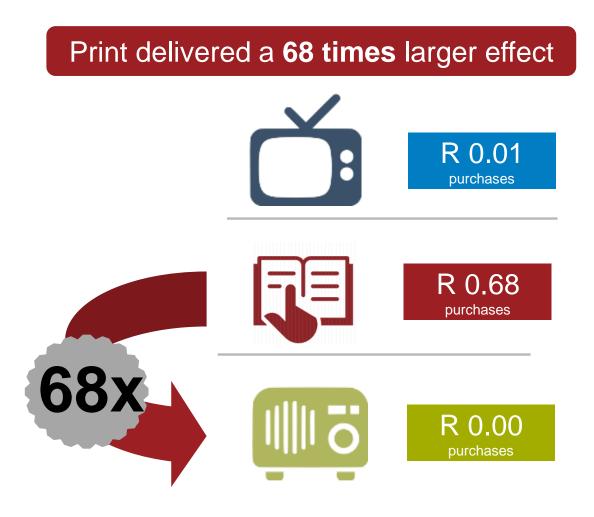


Synergy Analysis: TEA



Print in the Total Tea category delivers a measurable effect

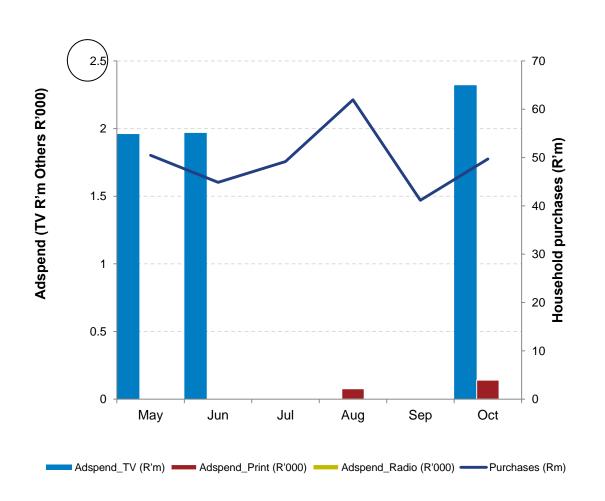


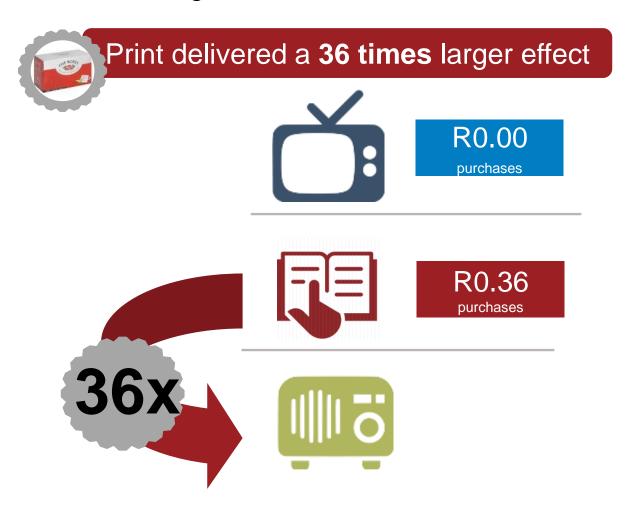


Synergy Analysis: Five Roses Tea



Print advertising delivers 36 times the effect of TV advertising!

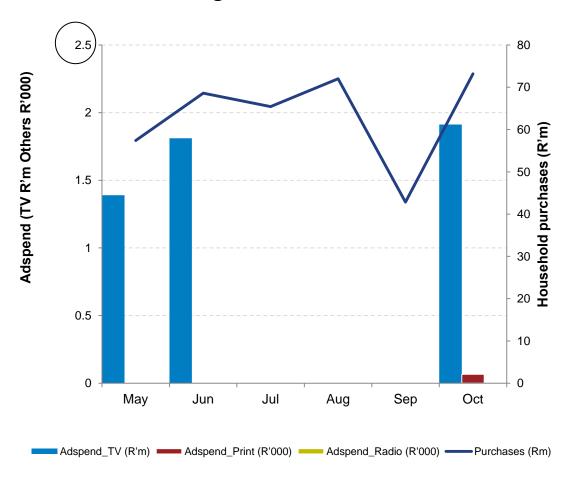


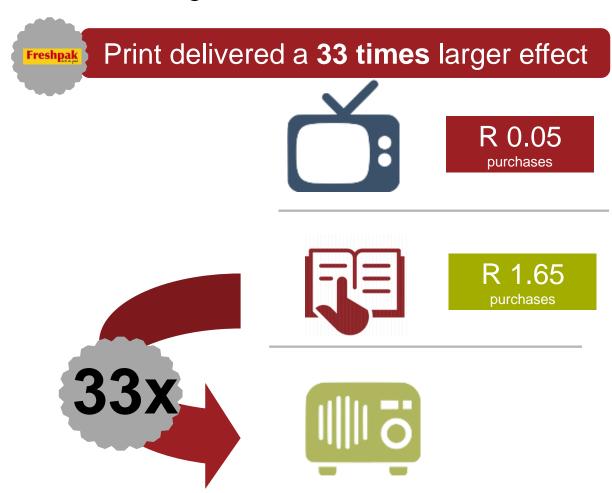


Brand Case Study: Freshpak



Print advertising delivers 33 times the effect of TV advertising!



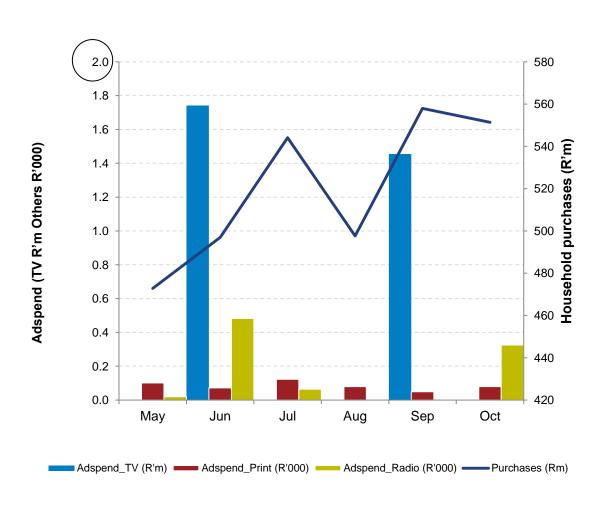


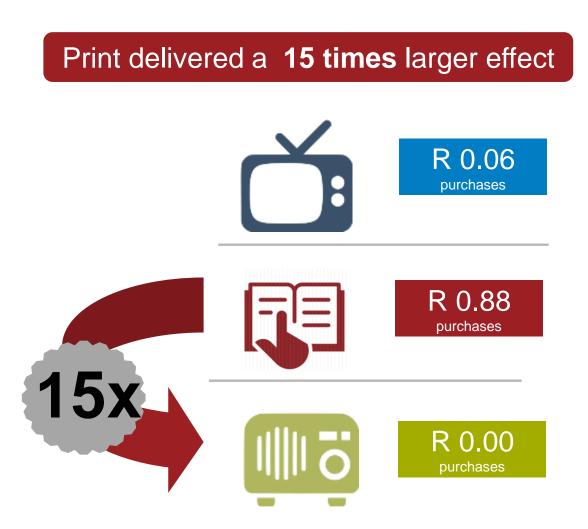
Synergy Analysis: SUGAR





Continuous presence increased incidence and spend for the sugar category









- Product groups need to analysed at the highest level in order to establish reliable measure of relationship between advertising spend and household purchase value
- The selected case studies demonstrate the effect of print advertising spend on household purchasing
- Synergy analysis shows the combination of media types renders a better result than single medium strategies

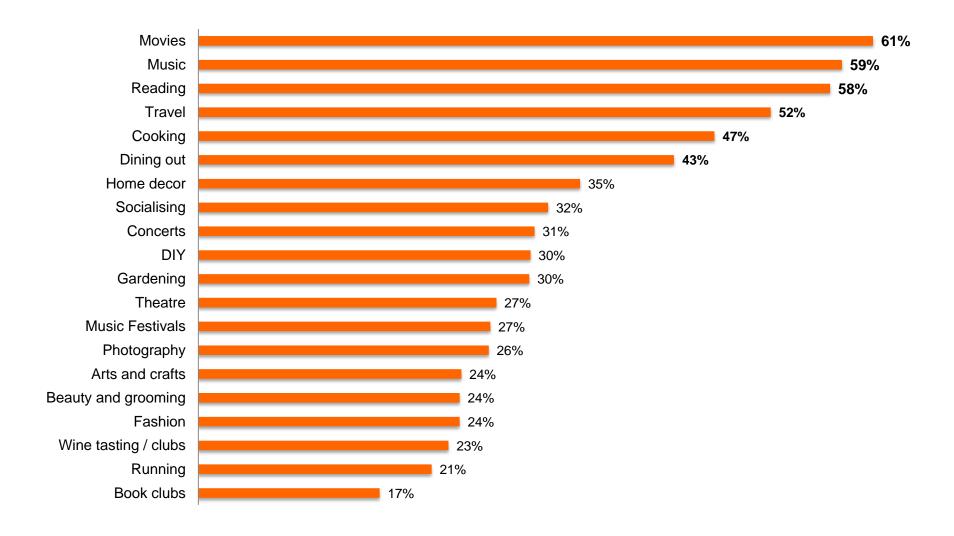
Insights into Wealthy South African's Reading





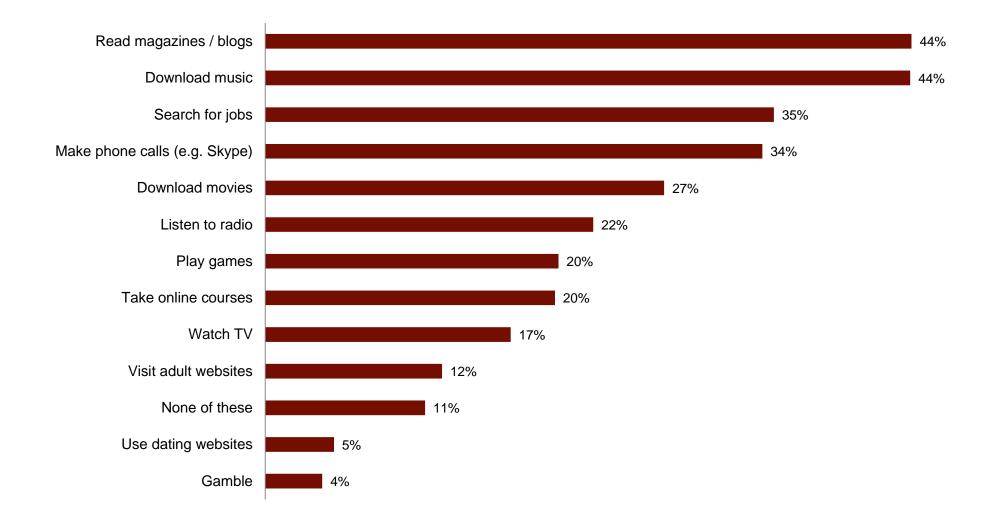


Wealthy South Africans are more interested in reading than traveling, gardening, eating out and socializing!





Wealthy South Africans recognise reading, both online and in general, as one of their top three activities in life, after (or on par with) watching movies and listening to music.





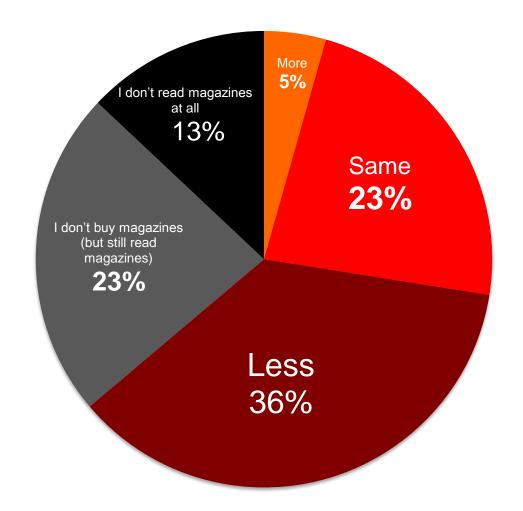
The percentage of wealthy South Africans who buy and who read magazines has not changed noticeably for the past three years

Table 2: % of BrandMapp sample who DO READ magazines							
Segment	2014	2015	2016				
Total	80%	77%	80%				
YB males	70%	71%	75%				
YW males	71%	69%	62%				
OB males	80%	81%	80%				
OW males	86%	80%	81%				
YB females	87%	84%	87%				
YW females	70%	73%	74%				
OB females	87%	85%	90%				
OW females	80%	79%	92%				
Buyers	66%	64%	66%				



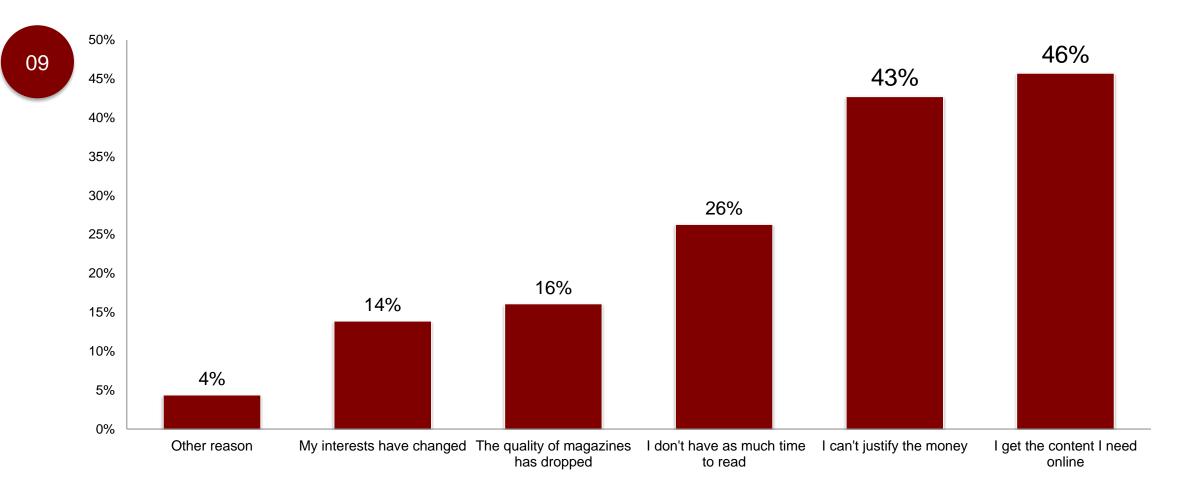
87% of wealthy South Africans read magazines and 64% still buy magazines



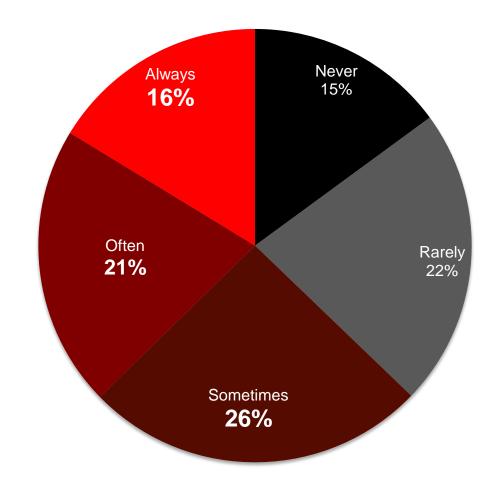




Tough economic times and the influence of free web content are equally responsible for fewer magazine sales

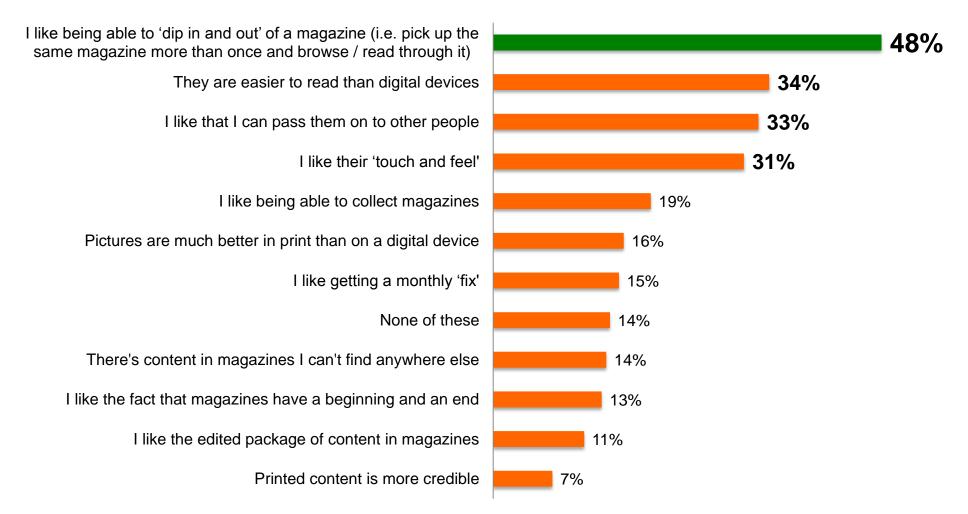




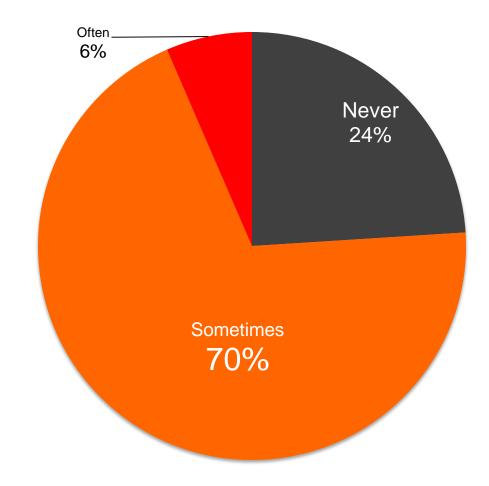




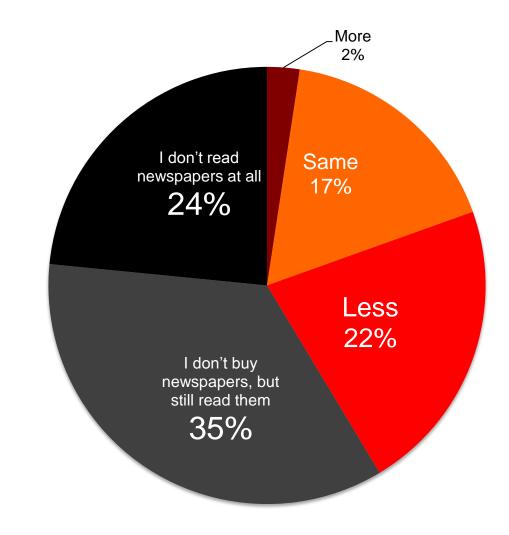
Nearly half (48%) of all readers recognize being able to pick up and dip in multiple times as the attribute they most associate with magazines





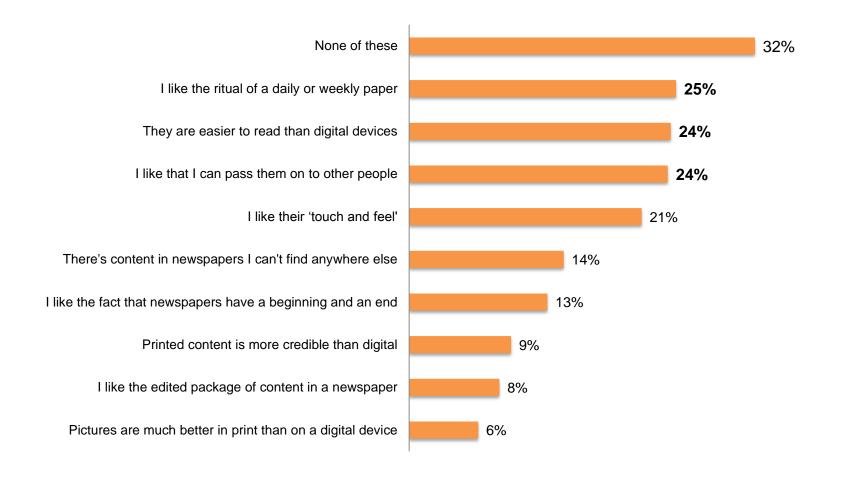








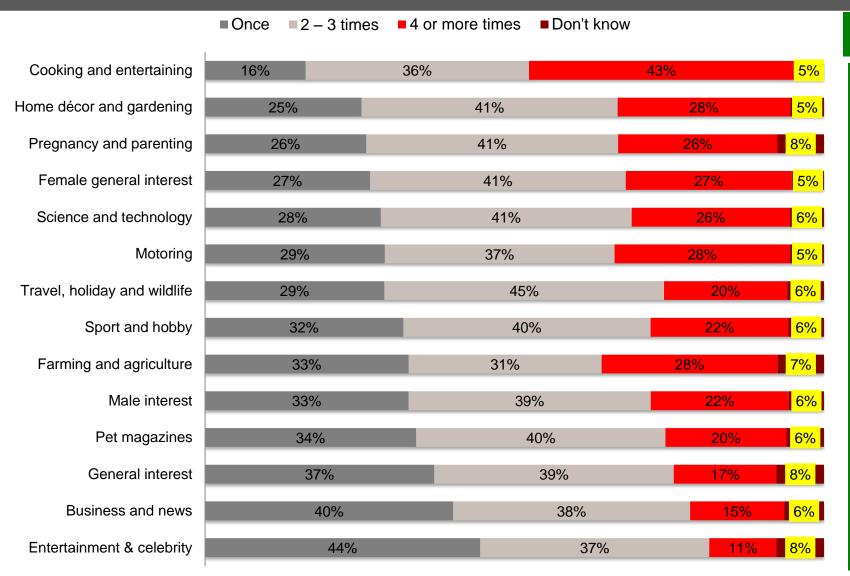
1 in 4 wealthy South Africans like the ritual of a printed newspaper





Magazines - Buy 1 OTS, Get 1 to 2 Free!



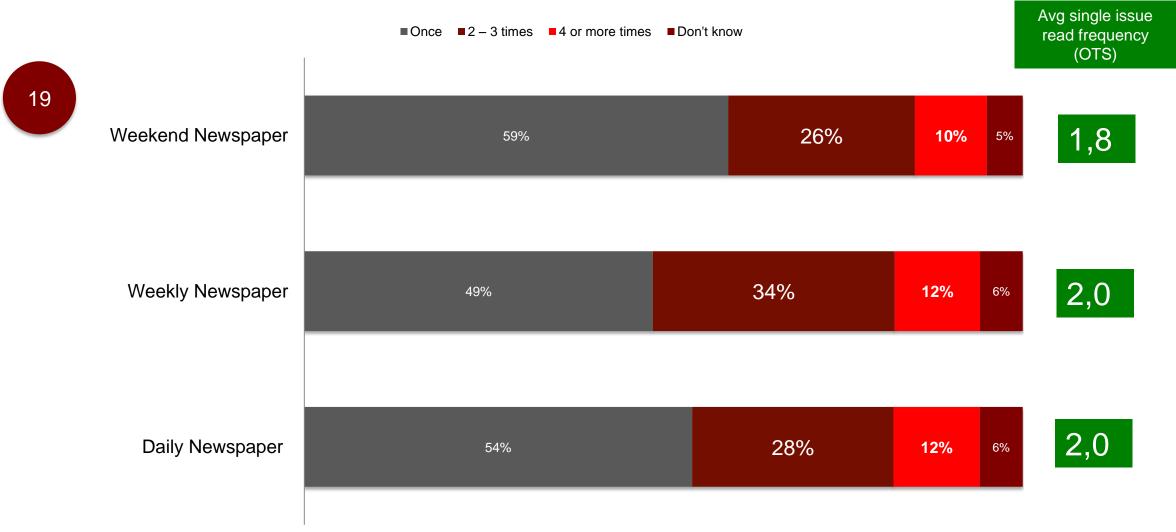


Avg Read Frequency OTS

> 3,2 2,7 2,6 2,6 2,6 2,6 2,4 2,4 2,5 2,4 2,3 2,2 2,1 1,9



Newspapers Buy 1 OTS get 1 Free







Media Planning Crash Course





MEDIA PERFORMANCE

HOW DOES EACH MEDIA TYPE PERFORM AGAINST THE TARGET MARKET

How many people can we reach for each R1 spent?

How impactful (memorable) is each medium compared to the other?

To answer these questions and give the PRC members insight into how and why media planners choose each medium we are going to use the

Echo MCC® (Media Comparison Calculator)

COST PER THOUSAND

DEFINITION

One of the most fundamental measures in assessing media performance is the Cost Per Thousand (CPT). This is the cost to reach One Thousand Target Market Individuals or Households via a given advertising medium. It is also referred to as the CPM (since M is the roman numeral for 1,000). So:

$$\frac{\text{COST}}{\text{AUDIENCE}(000'\text{s})} = \text{C.P.T}$$

The lower the CPT the more exposure gained, and hence the greater ROI an advertiser will get on their advertising investment. This is best shown by way of simple examples in the next slides.

COST PER THOUSAND

DEFINTION EXAMPLE

Assume we spend R1M on each medium A and B: Dividing this investment by the audience (in 000's) they each deliver we arrive at a CPT:

MEDIUM B

R1,000,000

1,000

AUDIENCE(000's)

R1,000,000

2,000

= R1,000 CPT

= R500 CPT

So Medium B has a CPT that is half that of medium A. (R500 VS R1,000).

It costs half as much to reach 1,000 people with medium B vs medium A.

COST PER THOUSAND

AS USED IN MEDIA PLANNING

So when media planners decide what media types and vehicles to put on the schedule, they turn the previous CPT formula around to see the delivery of each medium:

MEDIUM B

R1,000,000

R500 CPT

= 2,000,000 AUDIENCE

So when doing the inter-media comparison, based on the CPT of each medium, we know what audience we will reach with each different medium. Note this is conducted on rate card rates, before any discounts are negotiated.

Using these OTS we can reduce the CPT of News And Mags

NEW OTS TO CPT		
R131	1,80	R73
R120	2,00	R60

The Purchase Funnel Influences at Each Step in the Funnel

